



LIMITED LIFETIME Warranty For Vermont Castings Encore, Non-Catalytic Wood Stove

Limited Lifetime Warranty

CFM Corporation warrants that all refractory brick and material used in this product will be warranted against deterioration not resulting from physical damage or overloading of the woodstove for the lifetime of this product. This coverage includes the components of the EverBurn System: "shoe, fountain, and fireback. Coverage is provided only to the original purchaser.

Limited 3 Year Warranty

All cast iron parts are warranted for a period of three years against breakage, cracking or burn-through.

Limited 1 Year Warranty

The following part of the woodburning stove are warranted to be free of defects in material and workmanship for a period of one year from the date you receive it: The handles, glass door panels, door gasketing and porcelain finish. Any of these items found to be defective will be repaired or replaced at no charge, upon the return of the part with postage prepaid to a Vermont Castings Authorized Dealer.

Any parts repaired or replaced during the limited warranty period will be warranted under the terms of the limited warranty for a period not to exceed the remaining term of the original limited warranty or six (6) months, whichever is longer.

Exclusions & Limitations

1. This warranty is non-transferable.
2. This warranty does not cover misuse of the stove. Misuse includes overfiring, which will result if the stove is used in such a manner as to cause one or more of the plates to glow red. Overfiring can be identified later by warped plates and areas where the paint pigments has burned off. Overfiring in enamel stoves is identified by bubbling, cracking, chipping and discoloration of the porcelain enamel finish. CFM Corporation offers no warranty on chipping of enamel surfaces. Inspect your woodburning stove prior to accepting it for any damage to the enamel.
3. This warranty does not cover misuse of the stove as described in the Owners Guide, nor does it cover a stove which has been modified unless authorized by a CFM Corporation representative in writing. This warranty does not cover damage to the stove caused by burning salt saturated wood, chemically treated wood, or any fuel not recommended in the Owners Guide.
4. This warranty does not cover a stove repaired by someone other than a Vermont Castings Authorized Dealer.
5. Damage to the unit while in transit is not covered by this warranty but is subject to a claim against the

common carrier. Contact Vermont Castings Authorized Dealer from whom you purchased your stove or CFM Corporation if the purchase was direct. (Do not operate the stove as this may negate the ability to process the claim with the carrier).

6. Claims are not valid where the installation does not conform to local building and fire codes or, in their absence, to the recommendations in our Owners Guide.
7. The salt air environment of coastal areas, or a high-humidity environment, can be corrosive to the porcelain enamel finish. These conditions can cause rusting of the cast iron beneath the porcelain enamel finish, which will cause the porcelain enamel finish to flake off. This warranty does not cover damage caused by a salt air or high-humidity environment.
8. CFM Corporation shall have no obligation to enhance or update any unit once manufactured.

IN NO EVENT SHALL CFM Corporation BE LIABLE FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. THIS WARRANTY SUPERCEDES ALL OTHER ORAL OR WRITTEN WARRANTIES.

Some states do not allow the exclusion or limitations of incidental and consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific rights and you may have other rights, which vary from state to state.

How to Obtain Service

If a defect is noted within the warranty period, the customer should contact a Vermont Castings Authorized Dealer or CFM Corporation if the purchase was direct with the following information:

1. Name, address, and telephone number of the purchaser
2. Date of Purchase.
3. Serial number from the label on the back
4. Nature of the defect or damage.
5. Any relevant information or circumstances, e.g., installation, mode of operation when defect was noted.

A warranty claim will then start in process. CFM Corporation reserves the right to withhold final approval of a warranty claim pending a visual inspection of the defect by authorized representatives.